PCN #	Issued Date
2026002	02/04/2026

PCN Title

Helios and Atlas FW Update

Document Version	Customer Contact
1.0	Sales@thinklucid.com

PCN TYPE

- ☒ Electrical Specification
- ☐ Mechanical Specification
- ☐ Optical Specification
- ☒ Firmware Specification
- ☐ Regulatory or Compliance
- ☐ Part Number Change
- ☐ End of Life
- ☐ Other

Affected Part Number(S)

PART NUMBER	DESCRIPTION
ALL ATLAS MODELS	Atlas Camera
ATL	
ATP	
ALL HELIOS MODELS	Helios2 IP67 Ethernet Camera
HLT	
HTP	
HTW	
HTR	
HTN	

Reason and Description of the Product Change

An integrated circuit (IC) used in the Helios and Atlas camera families has reached end-of-life. As a result, the cameras will be updated to incorporate an alternative IC component.

Due to this hardware change, a firmware update is required. Firmware versions released prior to this update will not be compatible with the updated cameras. However, the new firmware will remain fully compatible with existing Helios and Atlas camera models.

This component change and associated firmware update will not introduce any functional or performance changes to the cameras.

Planned Change Over Date

Based on the remaining inventory of the existing IC component and the current camera production run rate, we anticipate that this change will be implemented beginning July 30, 2026.

Following implementation of the IC change, we will communicate additional details, including the serial number cutoff identifying cameras that incorporate the new IC, as well as the firmware versions required for the updated camera revision.

Recommended Action for Customers

Please contact us at Sales@thinklucid.com if you have questions or concerns regarding the IC change and the associated firmware update.